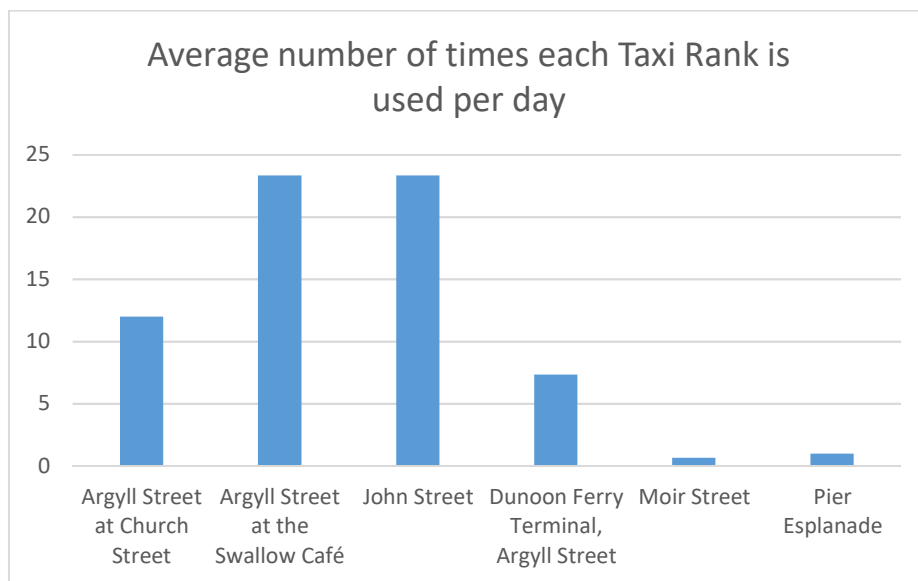
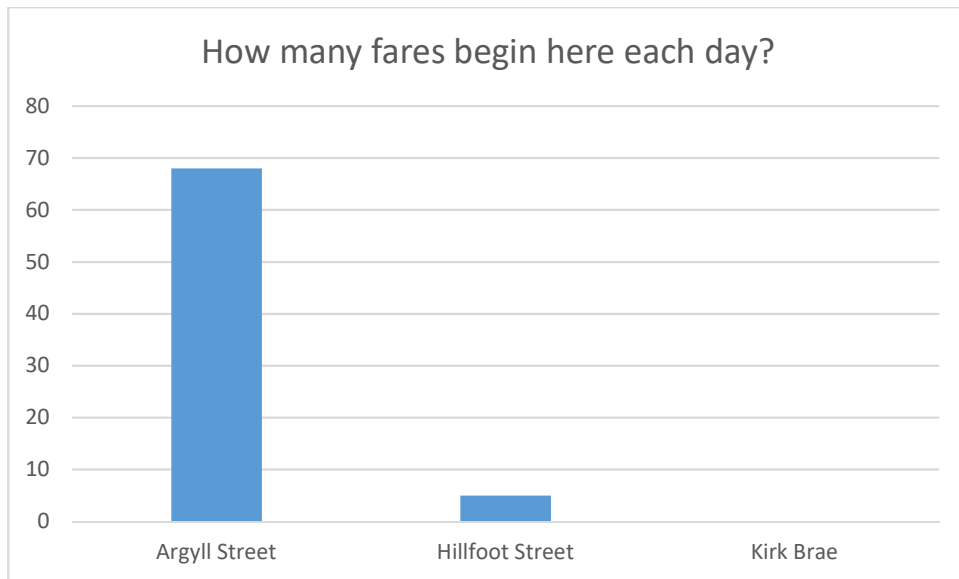

Spaces for People: Dunoon Taxi and Private Hire Consultation Results

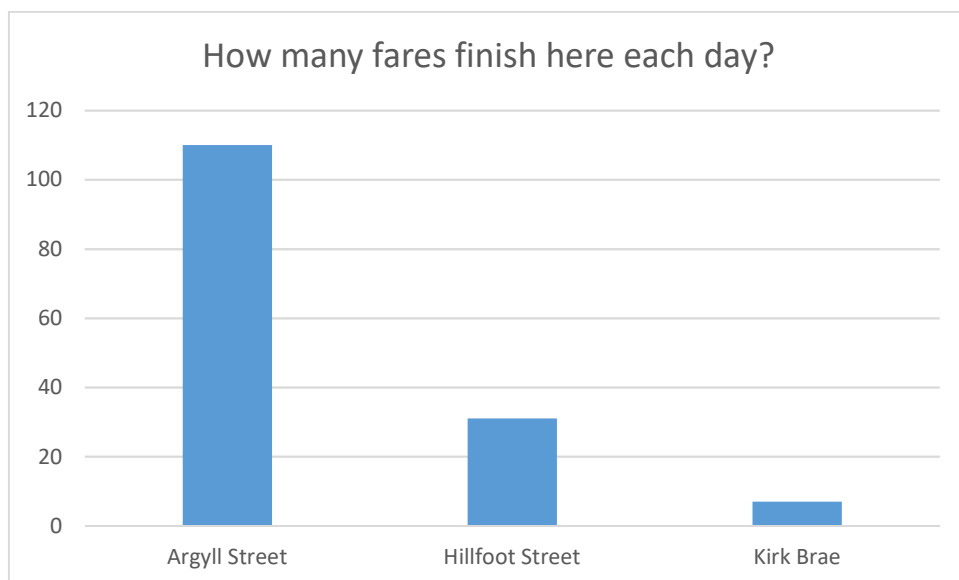
- 1.1. In February 2021 an on-line consultation focussed on taxi and private hire operators was undertaken on potential temporary interventions in Dunoon in order to gather specific business feedback on the proposals. The consultation was available on the Council's consultation webpage for 14 days (08 to 21 February). The consultation was promoted via a letter to all holders of taxi and/or private hire licences for the Bute and Cowal area, and via the Council's social media accounts, Dunoon BIDS and Dunoon Area Alliance.
- 1.2. A total of 3 responses were received from taxi operators in Dunoon. No responses were received from private hire operators. The respondents operated between 1 and 11 vehicles each, representing 26% of all taxi and private hire vehicles licenced in the Bute and Cowal area.
- 1.3. Respondents were asked how often they used each of the taxi ranks in Dunoon.



- 1.4. Respondents were asked to estimate the number of their fares that commenced at each of the streets each day.



- 1.5. Respondents were asked to estimate the number of their fares which finished in each of the three streets each day.



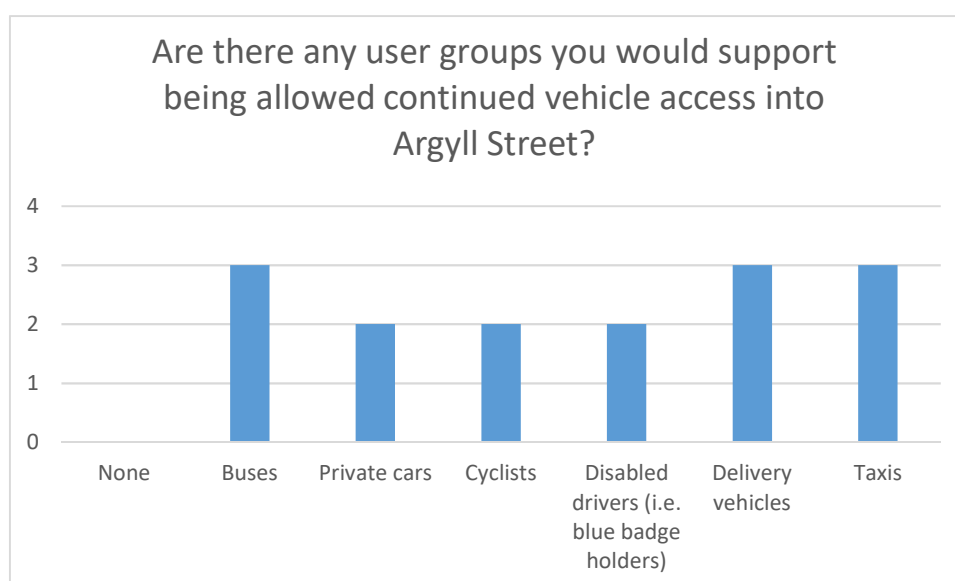
- 1.6. Respondents were asked if they supported the proposed temporary changes to Argyll Street, all 3 respondents did not support the changes; Hillfoot Street, 2 respondents did support the changes and 1 respondent didn't support the changes; and, Kirk Brae all 3 respondents did not support the changes.
- 1.7. Respondents were asked for any comments they had on the proposed temporary changes.

please leave argyll street alone it was made a nightmare mess when it was made to look as it is and will kill the town completely if this work is done as we all know it won't be temporary it will be left by people with their own agenda and we the people who stay here will be left to deal with the death of our town the vaccine is here now and we are about to find out the way out of lockdown so there is no need for all this work to go on when things are going to go back to normal and that means more traffic and pedestrians being encouraged to com into town making it a vibrant busy place not kill it off by people who don't even live in our community and if truth be told we can dunoon function with all the stupid proposals that are being put forward i personally would think not

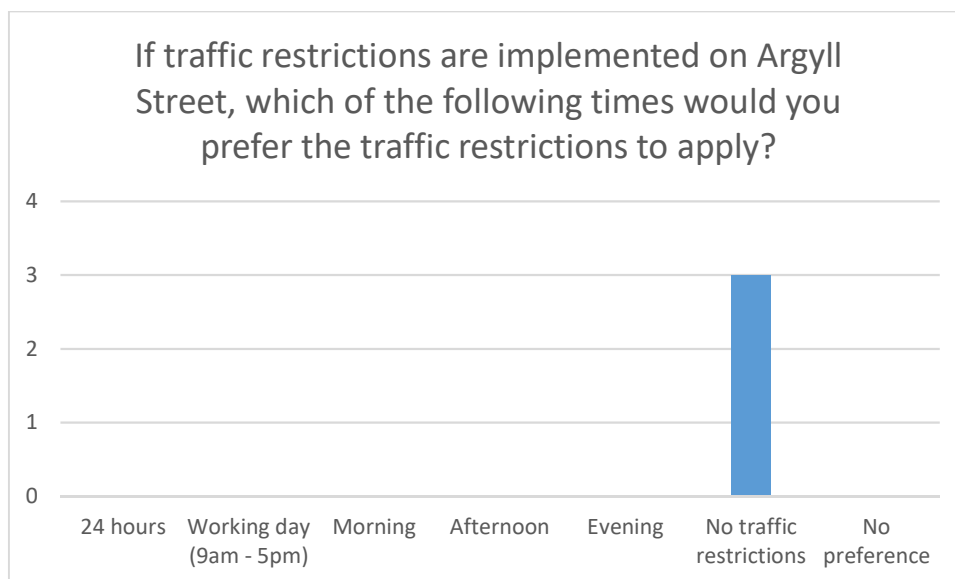
The temporary changes would be of benefit to a street like Hillfoot Street at this time, with both traffic and pedestrians in mind. At this time I don't see the benefit of pedestrianising Argyll Street for the reason of social distancing, there is no issue with social distancing at present. We find that a lot of our customers require to be dropped off close to amenities within Argyll Street, and without being able to do this they possibly would not visit the town centre at all. I couldn't support the changes at Kirk street at this time either without being aware of how these changes would affect our ability to provide our service ie. Hillfoot St one way, Kirk street pedestrianised along with Argyll St, how would this affect traffic/ parking on surrounding and already busy streets and where would taxis/ buses access these areas?

Employ full time traffic wardens to keep parking under control throughout the town including the taxi ranks.

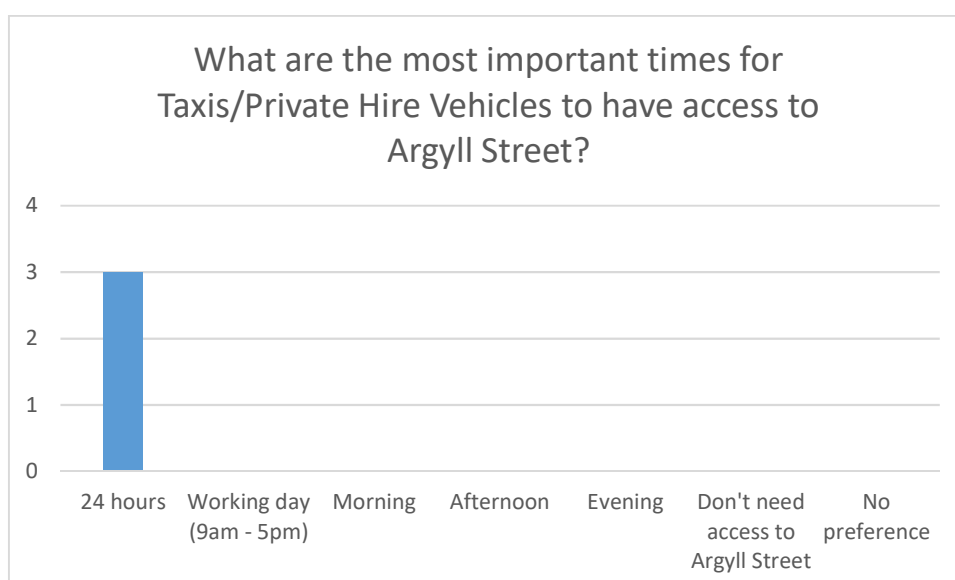
- 1.8. Respondents were asked if there were any specific user groups/vehicle types they would support being allowed continued access in Argyll Street.



- 1.9. Respondents were asked what times they would prefer traffic restrictions to be in place on Argyll Street



1.10. Respondents were asked what the most important times were for Taxi/Private Hire vehicles to have access to Argyll Street.



1.11. Respondents were asked what affect did they think these temporary changes would have on their business.

It would be a disaster we need more space not less and tighter rules keeping private vehicles from parking on taxi ranks and being threatened with physical violence when we ask them to move
I feel the changes may affect our ability to provide the service we offer to a large percentage of our customers who rely on a door to door service. Without knowing the exact plans, I can't make an informed decision.
Detrimental affect trying to drop or pick up elderly, infirm, visually impaired and disabled passengers at their bank, chemist, GP surgeries or chosen shops.

1.12. Respondents were asked if they have any other comments to make

please please please go back to whatever else you do and leave us alone argyll street was made a complete mess of before an a lot of businesses have still not recovered this stupidity by faceless people will finish us all forever
The numbers I've entered for use of ranks in a day are an average total for the 11 licensed vehicles we have.
Wrong time to ask for a taxi use survey as country is currently in lockdown so people are only allowed out for essential shopping so numbers are obviously inaccurate.